

HEALTHY POINTE DENTAL, PC

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Practice Financial Policy

Our office is committed to providing quality dental care to all of our patients. Our staff will offer payment options to patients for the financial obligations related to their dental care. We accept credit cards and will provide payment plan opportunities. **Patients are responsible for any balance due at the time of their treatment.** In the case of divorced parents, the parent bringing the child into the office is the financially responsible party. The multitude of insurance plans and frequent changes in insurance policy co-pays and coverages make it difficult to interpret each patient's insurance benefit. Insurance companies notify only the policy holder of these changes. Therefore, we urge our patients to please check with their insurance company regarding their coverage. It is the patient's responsibility to know their individual coverage. Failure to comply with this suggestion could result in the patient being responsible for all incurred dental costs.

Services may not be covered by dental insurance for several reasons including, but not limited to:

1. The services provided may not be a benefit of the dental insurance policy.
2. The patient's maximum for the year has been reached.
3. A co-pay or deductible may apply which is an amount determined by the patient's specific insurance policy.

Dental insurance is generally a supplemental benefit. You are expected to pay at the time services are rendered unless prior arrangements have been made. Thank you for your cooperation!